

How Ultimo Cut Software Adoption Time from 50 to 40 Days with Assima



5

Languages
Delivered



8.3/10

Customer
Satisfaction



20%

Reduction in
Adoption Time

Challenge

Ultimo implemented Assima's cloning technology to create interactive simulations of its live cloud environment.

The approach focused on improving both training delivery and implementation efficiency:

- » Frequent product updates (every two weeks), requiring continuous content revisions
- » Multilingual training needs with audio-supported content
- » Dependence on screen recordings that required repeated rework after each release
- » Difficulty maintaining consistency and accuracy across languages

In addition, implementation timelines were impacted by limited stakeholder readiness during decision-making phases and the complexity of training end users across roles, locations, and schedules.

Solution

Ultimo implemented Assima's cloning technology to create interactive simulations of its live cloud environment.

The approach focused on improving both training delivery and implementation efficiency:

- » Realistic simulations and hands-on exercises aligned with live system workflows
- » Multilingual training delivered across five languages
- » Centralized content management with text-to-speech capabilities
- » Pre-training for stakeholders to enable faster, more effective decision-making
- » Role-based learning platform for end users, reducing dependency on scheduled sessions

This structured approach ensured better preparedness across stakeholders and users, enabling faster adoption and more efficient implementation.

Measurable Impact

20% Faster Implementation

Reduced average software adoption time from 50 days to 40 days through structured pre-training and role-based learning.

8.3/10 Customer Satisfaction

High satisfaction driven by realistic simulations and interactive, hands-on training experiences.

Multilingual Training at Scale

Delivered consistent training across five languages, ensuring a unified experience for global users.

Award-Winning Training Approach

Contributed to winning the 2026 Stevie Award for Training Product of the Year.

Company Overview

Ultimo provides cloud-based Enterprise Asset Management (EAM) software that helps organizations manage assets, maintenance, and operational processes more efficiently. With product updates released every two weeks, the platform continuously evolves to meet changing customer needs.

With Assima, Ultimo accelerated software adoption, reduced implementation timelines and built a scalable, multilingual, and award winning global training ecosystem

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