

#### Overview

Assima In-App Search is an innovative tool developed to give employees immediate, contextual access to data in any workplace application. It offers a smooth and user-friendly experience to boost productivity, reduces the learning curve and facilitates the adoption of enterprise systems by bridging the gap between users and information they need.

## How Does Assima In-App Search Work?



#### **Search Within Applications**

Users enter search results within the In-app search bar that's integrated with the enterprise software.



#### **Contextual Results**

The search engine offers results that are specific to the user's current role, screen, or task.



#### **Instant Answers**

Users can access documents, videos, FAQs and step-by-step guides without exiting or switching between the applications.



#### **Actionable Insights**

Search trend analytics give businesses insightful input to enhance workflows and content.

### An Overview of Assima Features

#### **Contextual Search Outcomes**

It displays the most relevant content by automatically filtering material according to the user's location within the application.

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#### **Knowledge Base** Integration

It seamlessly integrates existing resources such as system manuals, training materials, FAQs and guides.

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#### Real-time Reporting

User activity and tracking of content allows understanding of what employees find relevant dependent on application.

#### Multi-language Support

The support allows for multilingual search interface capability, ensuring accessibility for global teams.

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#### Customizable Interface

The feature allows organizations to customize the search experience to match their operational and branding needs.

### Challenges Addressed by Assima In-App Search



### **Reduces Downtime**

Users are more efficient because they don't waste time looking for solutions away from the application



### **Improved Self-Efficiency**

Employees can handle their problems on their own, which reduces the dependency on support teams.



### **Simplifies Training**

Gives users instant access to training materials, speeding up onboarding and improving adoption.



### **Increases Content Utilization**

Makes it simple to find existing knowledge resources and ensures they are used effectively.

## **Target Users**





### **Large Enterprises**

Organizations with large number of employees and complex systems that want to streamline access to knowledge.



### **Training Teams**

Teams that offer just-in time guidance to facilitate system adoption and employee learning.



### **Sectors Requiring Compliance**

Sectors like finance, manufacturing, software companies and retail depend on fast and accurate information



# Assima In-App Search – The Ultimate Search Companion



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