

Global Systems Training at Boehringer Ingelheim with Assima



Boehringer
Ingelheim



500

Interactive
Training Exercises

7

Different
Languages

30%

Reduction in
Training Time

Challenges

Global pharmaceutical companies need efficient, standardized processes to guarantee compliance with regulations for product quality and traceability. With these benefits in mind, the German pharmaceutical company Boehringer Ingelheim embarked on a program to standardize its most important production and finance processes and the systems that support them. As a key part of the program, the organization implemented a new systems environment and centralized ERP system, controlling finance, production and logistics processes. Within the framework of the global program, Boehringer Ingelheim needed to train thousands of users in multiple countries to work with the new systems and processes. As well as providing training for staff in seven languages, the company needed tools to deliver training for existing employees and new starters in a standardized way, wherever in the world they work.



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Dr. Klockow, Global Training Manager

Solutions

To overcome these challenges, Boehringer Ingelheim decided to deploy the Assima Cloning Suite. This creates clones of all the functionality of the key applications. These clones are used as interactive training exercises for staff and precisely replicate the functionality of the live ERP system. “Four Assima consultants helped our training team create about 500 different training exercises using ATS in just four months,” says Dr. Klockow, Global Training Manager at Boehringer Ingelheim.

“We then packaged up the exercises, which cover all the major functionality of the ERP system, to provide role-specific

training for employees.” Before the ERP system was deployed in production, end users around the world were trained using ATS during classroom sessions. Assima training modules exactly replicate the live ERP system, which eliminated the need to create and maintain stand-alone training clients. Training is also highly scalable and constantly available for employees.

“From now on, end users can access training exercises online in their own time to keep up to date with the latest changes to the live system,” says Dr. Klockow.

As well as helping us develop training modules faster, we have gained the skills and expertise we need to develop effective training materials ourselves in the future.

Dr. Klockow, Global Training Manager

Benefits

With ATS, Boehringer Ingelheim has already trained employees in different countries and languages on the new global systems. “Four Assima consultants helped our training team create about 500 different training simulations using ATS in just four months”, says Dr. Klockow. “From now on, end users can access training simulations online in their own time to keep up to date with the latest changes to the live system”.

Expert, Ongoing Support from Assima

At first, four training specialists from Assima supported Boehringer Ingelheim in developing the required training modules quickly and cost efficiently. “The fact that Assima could support our training program on-site was a critical success factor for this project,” says Dr. Klockow. “As well as helping us develop training modules faster, we have gained the skills and expertise we need to develop effective training materials ourselves in the future.”

Excellent, Comprehensive Training for Users

The Assima ATS clones exactly replicate the functionality of the ERP applications. As a result, employees were able to work confidently with the new systems from day one.

Efficient, Cost-Effective Training in Multiple Languages

Using ATS, Boehringer Ingelheim has created training exercises that can be used to deliver systems training in multiple languages. This means there is only one set of exercises to update when changes are made to the live applications, reducing administrative workloads, times and costs.

Scalability to Support Global Training Needs

Boehringer Ingelheim has set a target to provide on-going training to additional employees with ATS materials over the coming years.

*Boehringer Ingelheim uses the
Assima Training Suite to train several
thousand members of staff on
Enterprise Resource Planning (ERP).*



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